

Thanks for booking with Green Breeze.



You may find, in this document, all the relevant information about your booking with us.





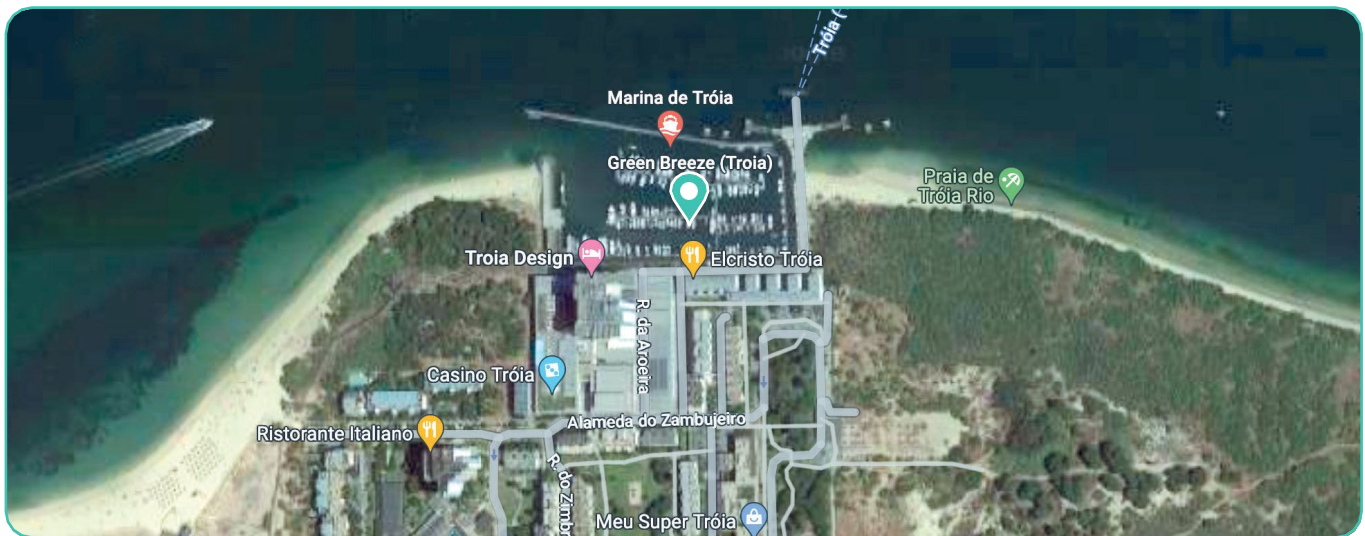
Where to meet:

Please arrive 10 to 5 min. before your booking time.

Option 1:

Boarding at Troia Marina

Green Breeze (Troia) - Google Maps
Marina de Tróia, Tróia Cais E26, 7570-789 Tróia GPS:
38.493460, -8.901821



Option 2:

Boarding at Setúbal

Green Breeze - KIM (Setúbal) - Google Maps Av.
José Mourinho, 2900-633 Setúbal
GPS: 38.519047, -8.897654





Check In and Check Out Hours:

Full day Experiences:

Check in: 10.00
Check out: 18.00

Half a Day Experiences:

Check in: 10.00 or 14.30
Check out: 14.00 or 18.30

Sunset Experiences:

Check in: 19.00
Check out: 22.00

People & payments on board:

Maximum number of People: 10
Payments on Board: Cash, Revolut or MBway.
Insurance: All insurance is included.
Fuel: Included on daily charters only.
Internet: Wireless internet free of charge.

Customers Payment Terms:

100% 30 days before arrival

Don't forget to bring:

- Towels
- Bathing Suits
- Sunscreen Lotion
- Hats

More info at:

www.greenbreeze.pt

Contacts:

Before your booking, please contact our booking manager, if needed:

 00 351 933 530 874

On the day of your booking, please contact Skipper Tomás Simonet, if needed:

 00 351 911 801 066

For general information, please reach us at:

 info@greenbreeze.pt



Service and Cancellation Policy

Cancellation Policy:

Full Refund: Cancellations made up to 20 days before the scheduled rental date will be eligible for a 100% refund of the paid amount.

Partial Refund: Cancellations made up to 7 days before the scheduled rental date will be eligible for a 50% refund of the paid amount.

No Refund: Cancellations made less than 7 days before the scheduled rental date will not be eligible for any refund.

Weather-Related Refund: In the event of unfavorable weather conditions, such as rain or strong winds that prevent safe navigation, GreenBreeze will reimburse 90% of the paid price to the customer.

Cancellation Procedure:

All cancellation requests should be submitted via email to info@greenbreeze.pt. Our team will respond to your cancellation request within a maximum of 2 working days.

Onboard Rules and Regulations:

Customers are required to accept and adhere to all rules defined by the crew while onboard.

It is strictly prohibited to exceed the maximum capacity of each boat. Please respect the stated capacity limits.

Parents or guardians are responsible for the supervision of children at all times during the trip. Customers who do not swim must inform the crew upon boarding and should wear life jackets at all times for safety.

Customers are not allowed to jump into the water without permission from the crew. Swimming is permitted only when the yacht or boat is not in motion.

Pets are welcome onboard but must be friendly and confined to the outside areas of the vessel.

Inside cabins are not available for customer use during day trips unless arranged in advance with an additional cost per cabin.

When using the onboard toilets, please do not dispose of toilet paper or other hygiene products inside. Use the provided bins for proper disposal.

If you have any questions or require assistance while onboard, please contact the crew for guidance.

Applicable Penalty Fees:

Clogged or Damaged Toilets: If a toilet on the vessel is found clogged or damaged at the end of the trip, a 500 Euro fee will be applied for repair or unclogging services.

Damaged Sofas or Beds: If any sofa or bed is damaged or stained after the trip, a 200 Euro penalty will apply for each affected piece.

Acceptance of Terms:

By booking our services, you acknowledge and accept all of the conditions listed above. It is important to comply with these rules and regulations to ensure a safe and enjoyable experience for all passengers.

We appreciate your trust in GreenBreeze for your yacht and boat rental experience. If you have any further questions or concerns, please do not hesitate to contact us at info@greenbreeze.pt. We look forward to providing you with a memorable and pleasant journey.